

Alerts



focus on essentials

Enquiries and reports are sometimes not enough to drive through pro-active response to customer-critical or production-line critical actions. The Alerts module scans the system data-set at pre-scheduled intervals, detecting changed data conditions and sending a pre-programmed combination of pop-up alerts, e-mails and to-do list files to the appropriate staff. E-mail alerts can also be sent outside of your organisation to eg: suppliers to replenish bin-stock or customers to notify of shipment.

- Data scanner against any data set (via ODBC)
- Alerts as: network pop-up, e-mail, to do list and/or run a program
- E-mail to specific users against selected alerts
- Can be used with SMS mobile messaging
- SQL condition statements, user definable
- Matrix of groups and alert types
- Scheduling on a time/group basis
- Example alerts: stock below minimum, account on stop, latest cost exceeds expected, stock level exceeds max by x%, sub-contract operation due in 5 days, delivery note issued, etc

